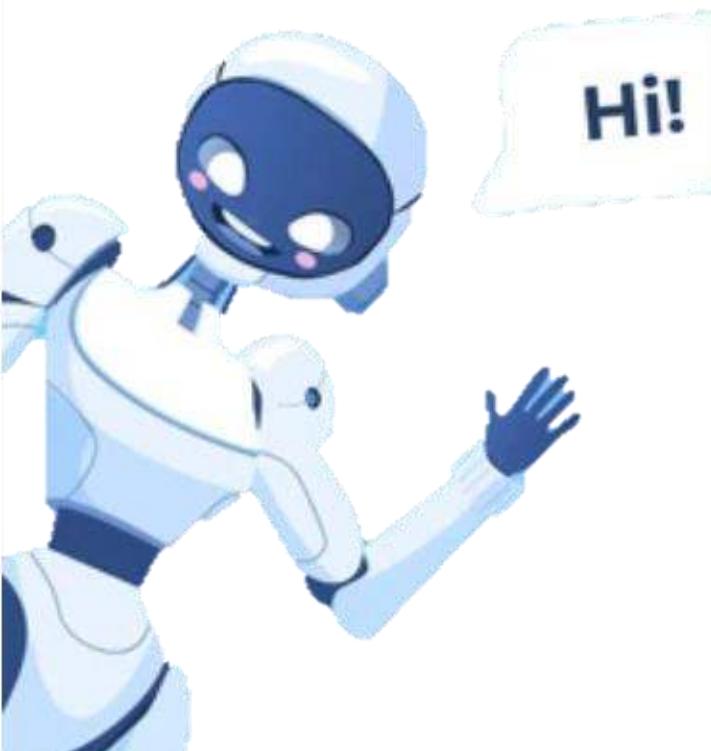
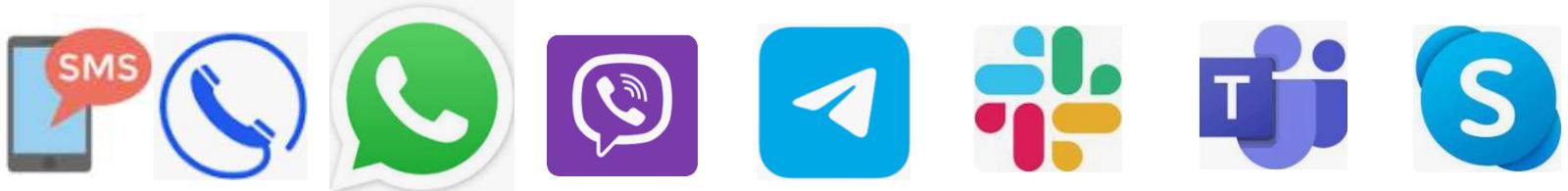


AI 'ConnectX' Chatbot



Messaging platforms such as SMS, the telephone, Telegraph, WhatsApp, Viber, Skype and others, significantly enhance communication between businesses and their clients by offering real-time messaging and more personal interactions.

We have harnessed those benefits to our '***versaChat***' AI chatbot platform to create a seamless experience using your preferred choice of messaging system.



AI 'ConnectX' Chatbot



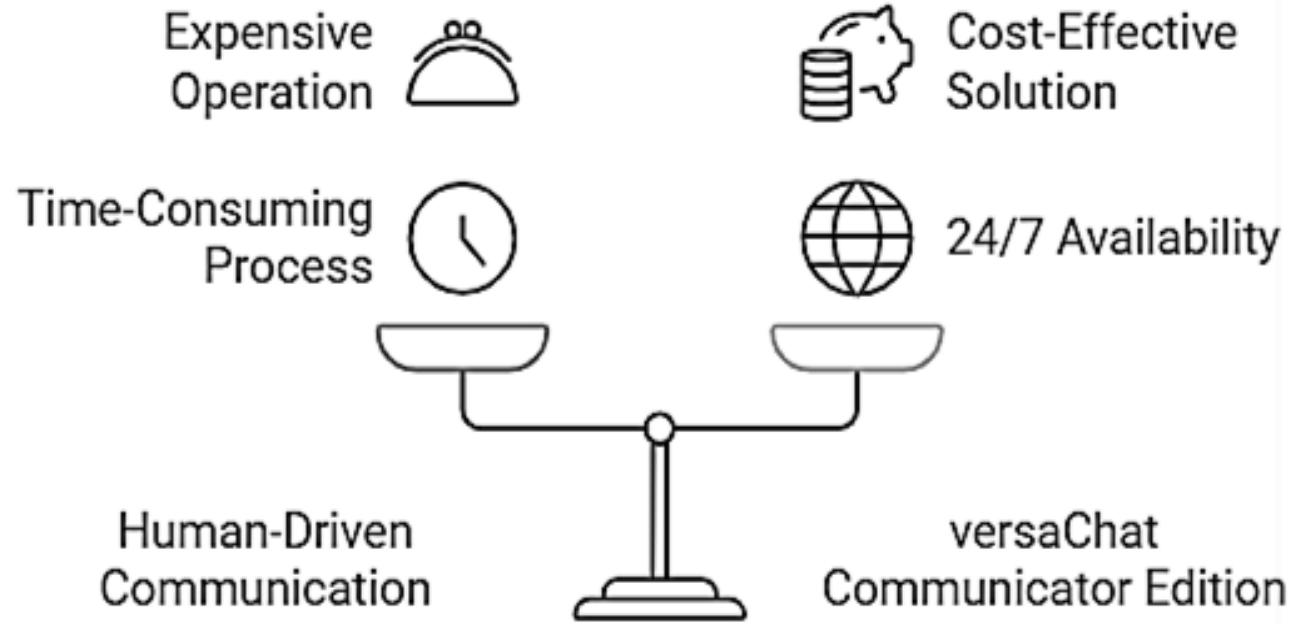
Integrating a chatbot into these platforms further enhances their effectiveness by providing instant responses to common queries, automating routine tasks, and ensuring 24/7 availability.

This not only streamlines communication but also frees up human resources to focus on more complex issues, ultimately leading to improved efficiency and enhanced customer experiences.

Our clients who have tried this approach have found that the acceptance and satisfaction rates amongst their customers are significantly increased, making their journey of 'Digital Transformation' smoother and leading to quicker rewards.



Build a Chatbot around your existing communication systems

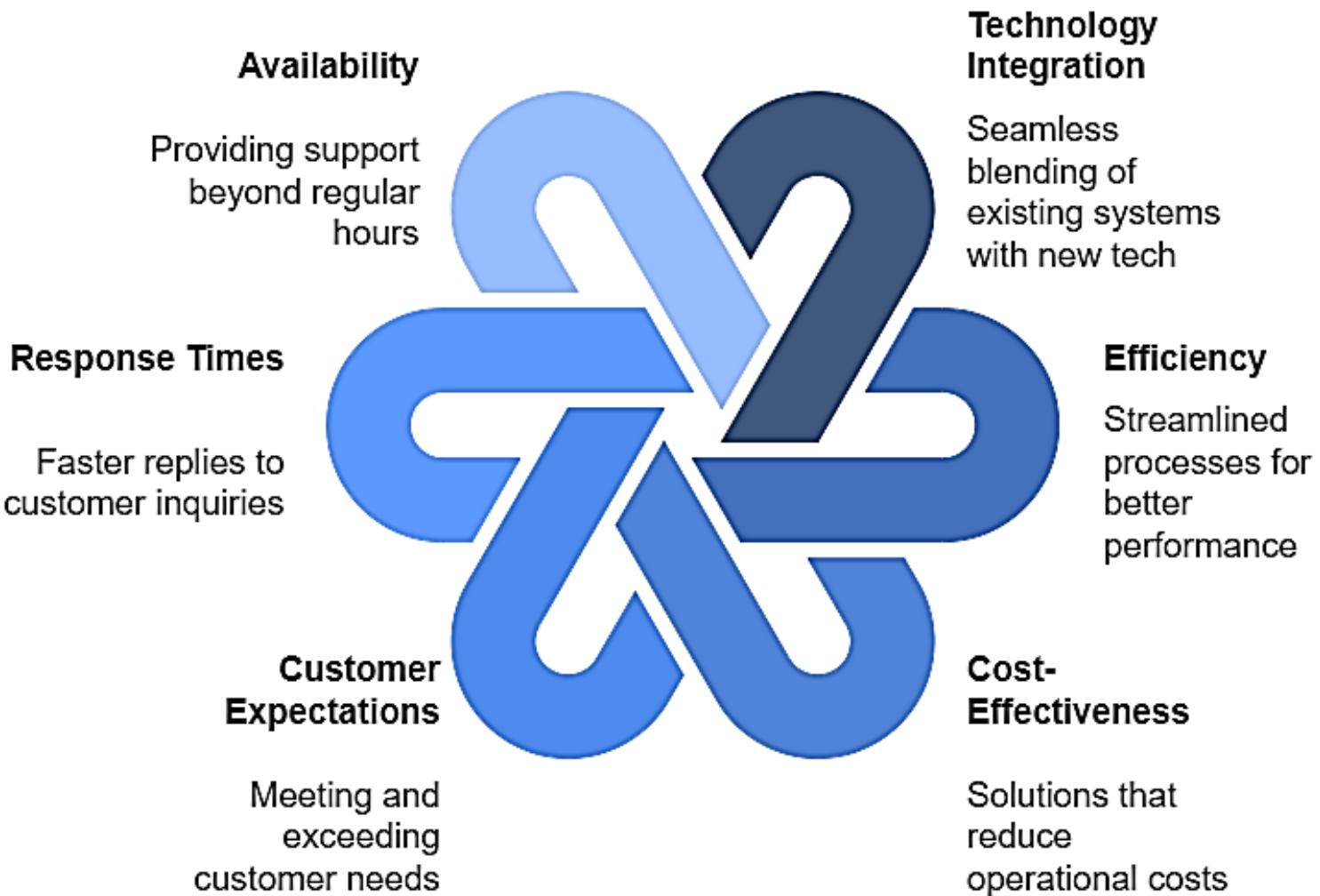


Many businesses already have established ways of communicating with their customers which work just fine; except that they rely on humans to be available to converse with their customers

Meet **versaChat ‘ConnectX’**, an AI-powered variant of our chatbot platform which simply ‘plugs in’ to your existing communication channel and provides a professional, 24/7 service built around your needs.



The benefits of 'ConnectX'



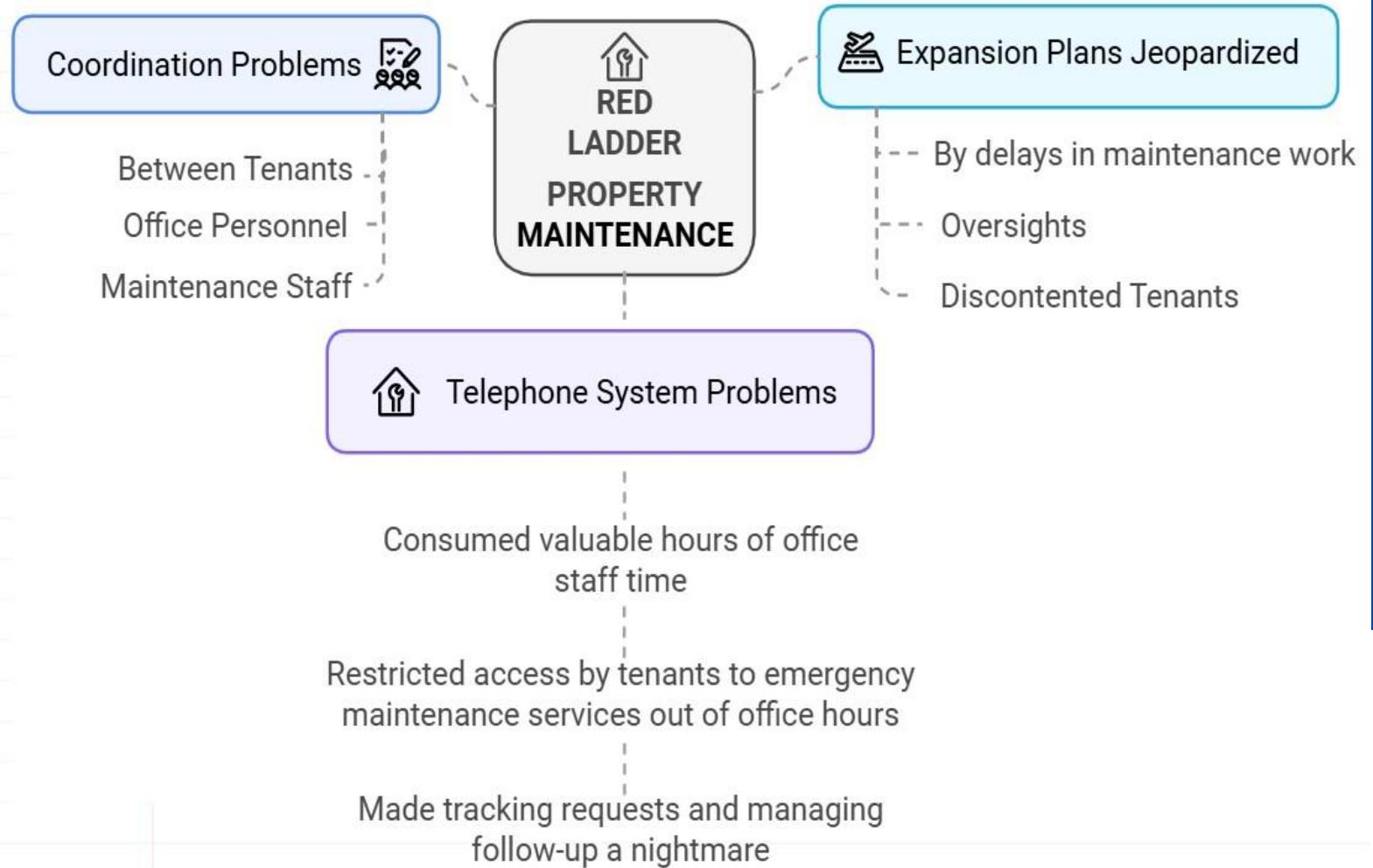


versaChat 'ConnectX' Case Study

Red Ladder found itself with problems in the arduous management of their property maintenance requests.

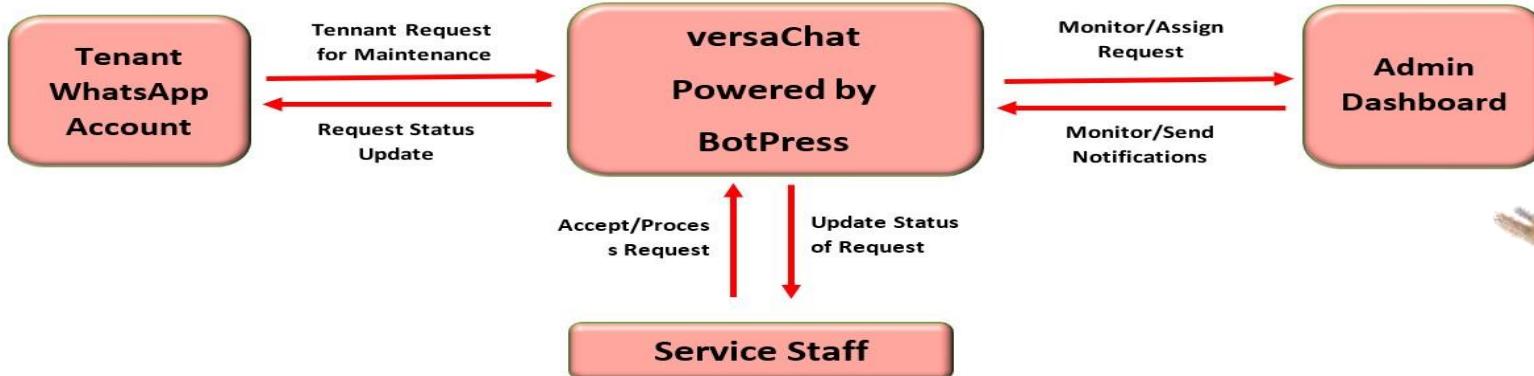
They turned to vInnovate Technologies and our **versaChat 'ConnectX'** variant to resolve the range of serious issues which were hindering their success, profitability and growth aspirations.

Read about our solution on the next slide.





Property Maintenance Solution



versaChat ConnectX

our 'AI-powered ChatBot platform breathed new life into their property maintenance procedures by using the WhatsApp platform to manage all communications between tenants, staff and maintenance.



Tenants now have a seamless way to report maintenance issues, schedule emergency repairs at any time of the day or night and receive real-time updates: all through their WhatsApp accounts, making the whole process and stress-free.



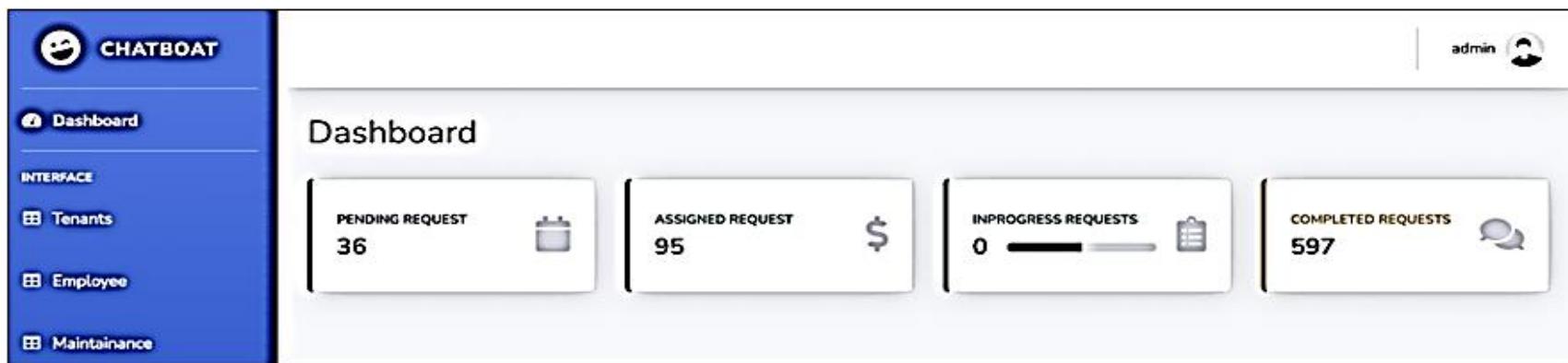
Admin staff always have up-to-the-minute information about what is going on and can intervene if they think it necessary. This has the twin benefits of relieving staff from the pressure and giving them time to ensure that their tenants are happy and satisfied with the service they are receiving.





Overall Gains for Red Ladder

Imagine arriving at the office in the morning, knowing that any overnight enquiries have already been dealt with, and being presented with an up-to-date overview of the maintenance management process!



Emergency maintenance requests have already been handled automatically by the system and an available member of the maintenance team assigned to it at the tenant's preferred day and time. So should only need 'light-touch' monitoring by you. Other enquiries which do require your intervention are flagged for your attention. And the overall performance of the maintenance operation is available at the click of a button, allowing you to plan for the future based on accurate performance data.

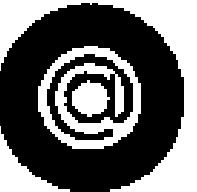


vInnovate Technologies

Find Out How an ConnectX could transform YOUR Business

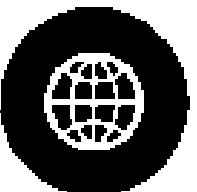


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